

what is an axis portal?

Axis Portal is a Web service that provides an entry point to a property's available space, amenities, documents and other management services. Axis offers a single touchpoint for the public to obtain property information and for tenants to receive regular updates and place workorder requests. Management can utilize communications, marketing and reporting tools; owners can view reports and access documents. By offering so much in one package, Axis is your passage to building value.

[click here for more Axis features »](#)

axis updates

Detail	Status	Requested	Requested	Requested By
Help: Please remove the ribs from the all four kitchen. They're everywhere!	Completed	9/15/2008 1:02:00 PM	9/15/2008 1:02:00 PM	Tina Tenant
Drive into parking lot B today. Saw shady character. Please look into this.	Completed	9/15/2008 1:02:00 PM	9/15/2008 1:02:00 PM	Tina Tenant
Help! Please remove the ribs in our kitchen. We have a function next week, and need the place cleaned up.	Completed	9/15/2008 1:02:00 PM	9/15/2008 1:02:00 PM	Tina Tenant
Drive into parking lot D. Saw shady character in parking lot. Please look into.	Completed	9/15/2008 1:01:00 PM	9/15/2008 1:01:00 PM	Tina Tenant
Re: Test Sent via Blackberry from T. Inside -----Original Message----- From: "Tina" <tina@cbre.com> Date: Fri, 20 Aug 2008 16:45:49 To: rdhrs_portal@af.angusanywhere.com Subject: Test Sent via Blackberry from T. Inside	Completed	9/15/2008 9:52:00 AM	9/15/2008 9:52:00 AM	Pat Trump

Tenant Manager Dashboard

Axis provides workorder functionality to its customers through its partnership with Angus Anywhere. Axis completely integrates with Angus and provides a single sign-on feature to reduce duplicate logons to Axis and Angus. Additionally, all tenant and building information that powers Angus can be maintained in the user friendly Control Panel provided for Axis users.

Axis provides the ability for its tenant users to place and track workorders through a tenant user dashboard that shows the five most recently placed workorders.

Additionally, management teams are able to track the status of all outstanding workorders through a management dashboard that was recently introduced by Axis. The dashboard indicates to managers the status of all workorders, including dispatched, started, accepted, or delayed workorders. A simple click on the dashboard takes you to a more in-depth call center report to show you all the details of these outstanding workorder requests.

Please contact us today if you would like to see a demo of our workorder module and dashboard features, or to get pricing for an Axis Portal for your property.

Open (77)		Delayed (1)		
Dispatched	54	Dispatched	0	Work Orders To-Do 28
Started	1	Started	0	
Accepted	9	Accepted	0	Work Orders to Close 0
Other	13	Other	1	

Property Management Dashboard

axis benefits

- » Attractive Web site conveys a professional image of the property
- » Faster speed to market with leasing information
- » Web-based service allows multiple users to view information at any time
- » Increased tenant satisfaction with a streamlined workorder system
- » Creates sense of building community
- » Increases management efficiency by eliminating mundane tasks
- » Allows multiple service and feature add-ons
- » Document library facilitates move to a paperless environment



AXIS PRODUCT HIGHLIGHT

workorders

The Axis Workorder module (powered by Angus) allows tenants to place their requests online. The workorder is then routed to the assigned engineer, who is notified of the new request. Once the work is completed, the engineer can close out the order from his Blackberry or PC. Tenants, managers and engineers can track the status of a workorder at any time. A built-in escalation feature notifies the manager of any tenant request that is not promptly completed. At the end of the month, a billable report can be generated for invoicing the tenants for any relevant expenses.

New Helpdesk Hours
6am - 10pm CDT
877.435.7547
helpdesk@cbre.com